



Annual Report

2021



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شام الإنسانية
Sham Humanitarian

2021

Annual Report

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Opening Statement:

I am very happy to share the annual report for the work of the year 2021, which shows you many of the important results and works that have been achieved at the level of the Syrian humanitarian response, and I would like to express my sincere thanks to the entire team of the organization for their continuous dedication, which without their support, it would not have been possible to achieve any of these works, or to deliver services and assistance to the vulnerable of the displaced inside Syria and neighboring countries, and to plant a smile on many of those faces. Also special thanks to our partners and donors for their trust in us, and we look forward to developing work and effective coordination with them to serve the interests of the people and relieve their suffering.

The humanitarian situation in Syria has worsened in 2021, as displacement cases increased, in addition to the continuing spread of the Covid_19 epidemic, in addition to the deterioration of the economic situation for the general people in Syria, especially in northwest Syria. According to the official statistics of the United Nations, the number of people who need humanitarian assistance increased by about 600,000 people during the year 2021, from 2.8 million to 3.4 million people in northwest Syria. Despite all the difficulties and challenges, Al-Sham Humanitarian Foundation succeeded in delivering humanitarian services and aid to 787,000 beneficiaries.

The organization places great importance on transparency in its work and compliance. For this, several internal and external audits and monitoring were conducted, and feedback was obtained from the beneficiaries, in addition to building internal capacities by attracting and hiring experts in various disciplines.

The organization is in a constant quest to expand its partnerships file and build new relationships with new partners from national, international and local institutions in order to deliver the largest possible number of services and reach localization in providing services to people in need, especially in these difficult times, through integrated interventions between several sectors and with high financial efficiency.

Finally, and without a doubt, the year 2022 will be a year full of challenges. Nevertheless, Al-Sham Humanitarian Foundation is committed to working to mitigate harm and hardship of the people by providing life-saving humanitarian aid and early recovery projects that serve people and enhance their resilience and stability through introducing new and innovative ideas so that it improves the quality of life and gives people hope for a brighter future.



Mohannad Othman
**Chief Executive
Officer**

Al-Sham Humanitarian Foundation in Brief

Al-Sham Humanitarian is a non-profit, non-governmental organization, established in 2011 in response to the Syrian humanitarian crisis, and officially registered in Turkey in 2013. The Foundation works to meet humanitarian needs by implementing projects and humanitarian services for the most vulnerable groups in both Syria and Turkey. It has qualified cadres and highly experienced staff in the humanitarian sector, in addition to a strong and organized structure in the field of various departments and technology based on the best international and humanitarian standards.



Vision:

✔ More resilient and stable Syrian society



Mission:

✔ To deliver humanitarian services and social development programs to empower and build the Syrian communities efficiently through dynamic partnership



Values:

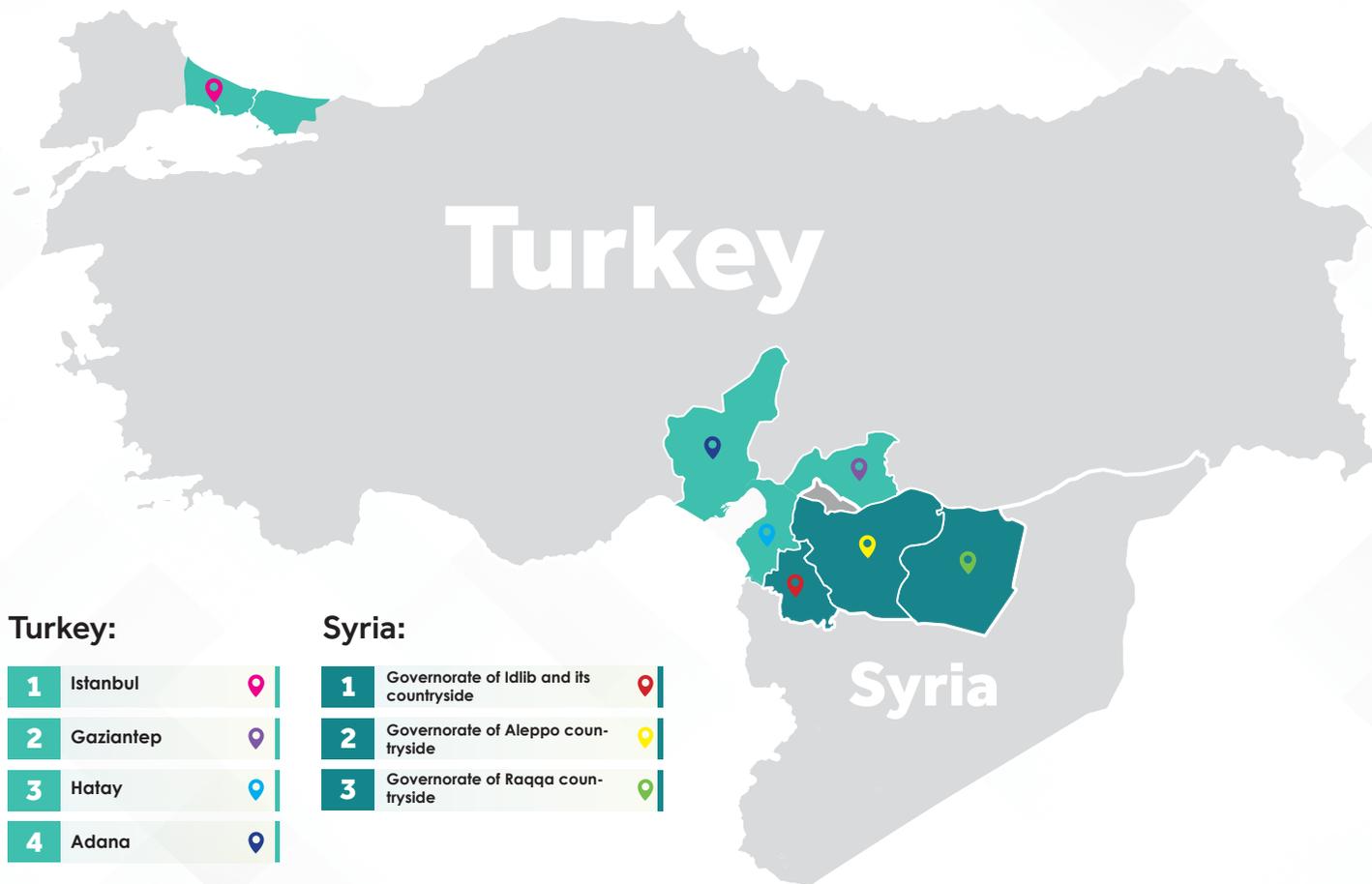
✔ Quality ✔ Teamwork ✔ Credibility ✔ Initiative



Goals:

- ✔ Support the Syrian community to recover and flourish.
- ✔ Participate in achieving social development and security.
- ✔ Contribute to improving the standards of the humanitarian sector.
- ✔ Empower the Syrian Civil Society.
- ✔ Ensure beneficiary satisfaction and achieve donor requirements.

Work Areas & Offices



Closure of The Strategic Plan for 2021

At the end of 2021, Al-Sham Humanitarian Foundation concluded its strategic plan, which extended for three years and focused on working in specialized and qualitative fields through taking advantage of the knowledge and gains it had achieved in previous years. This plan was the main compass in achieving social development, and focusing on building and empowering people.

The organization worked on the strategic plan through the “Balanced Scorecard” methodology. The strategic map identified four main goals in the organization’s work to achieve the best contribution to the recovery and stability of the Syrian society. These are:

Achieving stakeholder satisfaction.

Building internal efficiency.

Learning, capacity building and internal growth.

Financial sustainability.

And also, focusing on three main strategic objectives:

Expanding the scope of community development projects

To contribute to civil society development programs

Achieving organizational excellence

By the end of 2021, the organization concluded its strategic plan, and began preparing for a new plan that is flexible and dynamic in dealing with rapid changes in the Syrian humanitarian context.

Humanitarian Response for 2021



Number of
Beneficiaries

787,000

Beneficiaries



Total Spending

\$4,000,000

USD





Food Security and Emergency Response Sector

\$183,000 USD

**150,000
Beneficiaries**



Health and Nutrition Sector

\$3,500,000 USD

**604,000
Beneficiaries**



Early Recovery Sector

\$134,000 USD

**252
Beneficiaries**



Protection Sector

\$166,000 USD

**31,000
Beneficiaries**

A multi-sectoral response project to COVID-19 in the regions of Aleppo and Idlib



Protection



FSL



Health

The project aims to provide an integrated response to the COVID-19 pandemic by bridging the gaps in food security, livelihoods, health and protection services in the COVID-19 facilities of the Al-Sham Humanitarian Foundation and the surrounding communities. The project works to provide life-saving support by distributing ready-to-eat baskets to families of people who have been quarantined in Sham centers for one-time isolation and distributing and spending food vouchers to families whose breadwinner suffers from one or more chronic diseases to help them stay in their homes and protect them from exposure to COVID-19 while preserving human dignity and freedom to choose from a variety of healthy food items including meat, chicken and fresh vegetables, which helped improve the standard of living and helped the beneficiary families in improving food security. At the same time, the protection intervention improves the protection environment for the same beneficiaries and reduces protection gaps for local communities to reduce the risks of Covid 19, while the health intervention works to refer suspected and confirmed Covid 19 cases between designated facilities and different levels of health care.



The number of
beneficiaries

32.8K



Project area

Idlib
governorate



People with
special needs

349

Beneficiaries



Adults

17.2K

Beneficiaries



Children

15.6K

Beneficiaries





Al-Sham Isolation Hospital - Idlib

Health and Nutrition Sector

The program works to raise the level of healthcare and medical services in Syria by providing primary health care services through 4 clinics and two mobile clinics, in addition to an emergency system that works in full coordination according to the central referral system. It also provides secondary health care services through 4 specialized hospitals, including the largest pediatric hospital in north-western Syria, in addition to several projects that provide specialized services in the areas of routine vaccination and rehabilitation. The Foundation also contributed to responding to the Covid-19 pandemic by establishing the first isolation hospital in northwest Syria and supporting a community treatment center for Covid-19 cases. AHF has also given special attention to nutrition projects to detect cases of malnutrition and early treatment. These services are provided through a stabilization center, two nutrition clinics and 14 rapid response teams. All these services are provided by distinguished teams that have adopted the principle of continuous improvement in the quality of medical services provided.



Beneficiaries

604K

Beneficiaries



Spending

3.5

Million Dollars



**People with
special needs**

46K

Beneficiaries



Adults

231K

Beneficiaries



Children

373K

Beneficiaries

Al-Sham Pediatric (Children's) Hospital

The hospital contributes to enhancing the quality of specialized medical services by providing primary, secondary, and tertiary health care services for children. It is the largest children's hospital in northwestern Syria. It covers the most densely populated area in northern Syria, and includes specialized pediatric outpatient clinics, patient wards, an intensive care unit, neonatal intensive care unit, neonatal department, general isolation department and a malnutrition treatment center, rehabilitation and physiotherapy departments for children, as well as a routine vaccination department. The isolation ward for children was recently opened in response to the spread of Covid-19 and the emergence of infections among children.

Al-Sham Medical Complex

The complex provides medical services 24 hours a day through the pediatric ward, incubators, a obstetrics department and an ambulance department, in addition to the specialized clinics section that includes the internal clinic, the women's clinic, the children's clinic, the ear clinic, the eye clinic, and the dental clinic. It also provides basic supportive services such as providing medicines, performing laboratory analyzes and x-rays. The complex is located within the safety camps complex in a prefabricated building that was established in 2015, and the population it serves is estimated at about 40,000 people, all of whom are displaced.



Number of beneficiaries

77.5K



Project area

Idlib-Sarmada



People with special needs

1.9K

Beneficiaries



Adults

1.50K

Beneficiaries



Children

76K

Beneficiaries



Number of beneficiaries

58.7K



Project area

Aleppo - Azaz - Sijo camp



People with special needs

2.3K

Beneficiaries



Adults

37.6K

Beneficiaries



Children

21.1K

Beneficiaries

Al-Sham Surgical Hospital

The hospital performs major and minor surgeries within the specializations of general surgery, emergency, and cold orthopedic surgery, under the supervision of specialized medical staff. It also provides endoscopic surgery services and surgical consultations within the same specialties, in addition to providing admission services for patients after surgery and all the general supporting services including radiology, laboratories and pharmacies. The hospital provides medical services to the residents and the displaced in the town of Tal Al-Karamah and the entire Al-Dana area, after they had to move from the Hazarin area in southern Idlib.



Number of beneficiaries

6.5K



People with special needs

963

Beneficiaries



Project area

Idlib- Dana- Tal Al-Karamah



Adults

4.6K

Beneficiaries



Children

1.9K

Beneficiaries

Sham Ambulance System

The Sham Ambulance System provides ambulance services and referral of patients to hospitals, medical centers and border crossings. Eighteen advanced equipped vehicles are working to cover 7 main communities in Aleppo and Idlib in northern Syria. The Sham Ambulance System contributed to the establishment of the central ambulance system in Idlib and works as part of it under the supervision of the Idlib Health Directorate. The system actively participates in referrals of infected and suspected cases of the Covid-19 virus, and there are ambulances working with female-only teams in the system to achieve the highest degree of privacy when treating female patients.



Number of beneficiaries

9K



People with special needs

7.2K

Beneficiaries



Project area

Idlib governorate and Aleppo Countryside



Children

1.8K

Beneficiaries

Al-Sham Isolation Hospital

With the support of the World Health Organization, Al-Sham Isolation Hospital is working as part of the Covid-19 response plan. The hospital was launched in April of the year 2020 as the first isolation hospital in northwest Syria. The hospital receives cases with severe symptoms from confirmed and suspected patients with the Covid-19 virus, with a capacity of 60 care beds. It also provides health care for moderate cases within a 30-bed ward. The hospital has central oxygen generators with a total capacity of 116 cubic meters per hour. Al-Sham Isolation Hospital is the only hospital in the densely populated area of Al-Dana.

Community treatment centers for Covid-19 cases

Community treatment centers started providing their services with the rise of the pandemic in 2020, as a part of the Covid-19 response plan. These centers provided sample testing and isolation services for suspected and infected patients with mild to moderate infections, as well as providing the necessary treatment. It also worked to receive referrals from isolation hospitals after symptoms improve in infected cases in hospitals. Cases are received in specialized cars through coordination with the central referral system. Al-Sham Humanitarian Foundation centers are located in Harem and Maarat Misrin and have a capacity of 50 beds in each center.



Number of beneficiaries

911



People with special needs

92

Beneficiaries



Adults

773

Beneficiaries



Project area

Idlib- Al Dana-
Tal Al-Karamah



Children

138

Beneficiaries



Number of beneficiaries

4.1K



People with special needs

366

Beneficiaries



Adults

3.7K

Beneficiaries



Project area

Idlib- Maarat
Misrin



Children

340

Beneficiaries

Al-Sham Health Center in Khirbet Al-Jouz

The center has been providing primary health care services for more than 6 years from within a tent in the camps for the displaced, in response to the increasing health requirements in a crowded area of camps in west Idlib. Here, the displaced and the host community benefit from the medical consultation services provided by the general medicine clinic, the children's clinic and the women's clinic. The center also provides the necessary medication for patients. The center participates in the epidemiological surveillance of the region, which is reported to the World Health Organization, in order to respond to outbreaks of diseases quickly and track cases of infectious diseases, especially with the outbreak of the Covid-19 pandemic in northwest Syria.

Al-Sham Health Center in Atarib

The support for Atarib Health Center began in April 2021 in response to the growing needs with the returning population of about 70,000 people to the city. The center provided primary health care services through the internal clinic, children's clinic, dental clinic, women's clinic, and also provided treatment for leishmaniosis cases. The center provided basic services such as laboratory tests and medication for the returnees. The center's services cover the city of Atarib and its surroundings, and this area is classified as a front-line area. The number of patients requiring the center is very large due to the severe need in the region and its lack of primary health care services.



Number of beneficiaries

24K



Project area

Idlib- Khirbet Al-Jouz



People with special needs

812

Beneficiaries



Adults

10.4K

Beneficiaries



Children

13.6K

Beneficiaries



Yararlanıcı Sayısı

42.6K



Proje Bölgesi

Aleppo- Atarib



People with special needs

2.3K

Beneficiaries



Adults

28

Beneficiaries



Children

14.6K

Beneficiaries

Al-Sham Health Center in Kafr Boni

The center provides primary health care services to the town of Kafr Boni and a large group of camps that surround it. The center is supported in cooperation with Doctors Without Borders Spain to provide medical consultations through the general clinic, children's clinic, women's clinic, and nutrition clinic. The center also provides necessary medication to patients free of charge. The population catchment area served by the center is estimated at 150,000 people. The center participates in the epidemiological surveillance of the area, which is reported to the World Health Organization, in order to respond to outbreaks of diseases quickly and track cases of infectious diseases, especially with the outbreak of the Covid-19 pandemic in northwest Syria.



Number of beneficiaries

33.2K



People with special needs

1.12K

Beneficiaries



Adults

22.5K

Beneficiaries



Project area

Idlib-
Kafr Boni



Children

10.7K

Beneficiaries

Mobile dental clinic

The mobile dental clinic started providing its services three years ago in cooperation with the Turkish Red Crescent. The clinic works to provide services to four overcrowded camps in Al-Salama area north of Aleppo, where the number of displaced people in these camps has reached more than 40,000 IDPs. The clinic enables people in the camps to benefit from dental services. The clinic goes round the camps sequentially after treating all emergency cases. The mobile clinic services are amongst the most distinguished services due to the advanced equipment of the clinic and its qualified staff. The need for this service is also great in the overcrowded Al-Salama area in the camps for the IDPs.



Number of beneficiaries

5.8K



People with special needs

98

Beneficiaries



Adults

3.9K

Beneficiaries



Project area

Aleppo- Azez-
Sijo camp



Children

1.9K

Beneficiaries

Mobile clinic in Kafr Boni

In cooperation with Doctors Without Borders Spain, the mobile clinic has been working in the camps around Kafr Boni and Maarat Misrin since the beginning of 2021, where the population of the nine camps served by the clinic is about 150,000 people. The clinic provides health care services and medicines to these camps through a specialized medical team that includes a doctor, midwife and nursing staff, in addition to the community health team working to raise awareness about public health, nutrition and Covid-19 issues. All these health services are provided free of charge with repeated visits throughout the month.

Al-Sham Rehabilitation Center

The center provides physical therapy services and manufactures prosthetic limbs for the injured. It trains and rehabilitates the injured to use the prosthesis in an optimal way so that they can return to their normal lives, in addition to providing periodic maintenance services for artificial limbs and manufacturing plastic medical splints that support the limbs. The center also provided utilities for returnees free of charge. The center's team consists of specialized cadres, including a specialized physiotherapist, physiotherapy technicians, six male and female physiotherapists, in addition to a prosthetic technician and prosthetic technician.



Number of
beneficiaries

26.9k



Project area

Idlib-
Kafr Boni



People with
special needs

1.018K

Beneficiaries



Adults

17.4K

Beneficiaries



Children

9.5K

Beneficiaries



Yararlanıcı
Sayısı

5.3K



Proje Bölgesi

Idlib- Dana-
Tal Al-Karamah



People with
special needs

4.2K

Beneficiaries



Adults

3.7K

Beneficiaries



Children

1.6K

Beneficiaries

Supporting the routine vaccination central rooms in Idlib

In coordination with the World Health Organization, Idlib Health Directorate and the Syria Vaccine Team, the project supports the central supervision team for Idlib Governorate, in addition to the central rooms for routine vaccination in the province that has seven rooms covering 93 teams. The project aims to manage, plan and monitor the progress achieved in implementing the routine vaccination program activities and endeavors that the population receives a good quality of program services, in addition to following up on the implementation of the vaccination program activities to cover cases of all eligible children for the vaccine in accordance with the approved routine vaccination program. The project also covers all necessary training for cadres supervising the project.

Rapid Response Teams Project and Other Nutrition Services

With the support of UNICEF and the World Food Programme, the project contributed to expanding the scope of current nutrition services for children under the age of five and pregnant and lactating women, in order to fill the nutritional gaps in the areas of northern Syria, especially the areas hosting IDPs. The project worked to provide nutritional services through the two OTP centers located at the Al-Sham Children's Specialist (Pediatric) Hospital in Sarmada and the Al-Sham Medical Complex in Al Salamah, which are considered as two central hospitals for health and malnutrition conditions in the region. There is also a situation stabilization center in Sarmada and 14 rapid response teams covering more than 70 camps for displaced people in Idlib and Aleppo.



Number of beneficiaries

175.7K



Project area

Idlib governorate



People with special needs

17.5K

Beneficiaries



Adults

47.9K

Beneficiaries



Children

127.8K

Beneficiaries



Number of beneficiaries

135.3K



Project area

Idlib- Dana Aleppo-Azez



People with special needs

13.5K

Beneficiaries



Adults

42.5K

Beneficiaries



Children

92.8K

beneficiaries

Success Story

After treatment and continuous follow-up, “Uncle Abdullah” overcomes the disease and is discharged from the hospital in good health.

Uncle Abdullah Hajj is a 67 years old former teacher of the Arabic language, displaced to a camp in northern Syria. After the spread of the new “Delta” strain of the Covid-19 virus in northwest Syria, he developed symptoms accompanied by severe pain. He was transferred to Sham Hospital for isolation due to his difficult health condition. The necessary medical evaluation was conducted for him. Immediately, the medical team in the hospital began to support the patient with oxygen to relieve the burden of his severe need. The patient was also given the necessary medication for his condition, according to internationally established protocols. After treatment and continuous daily follow-up of the patient by the doctors and the technical assistance team, Uncle Abdullah’s condition improved significantly. His oxygen supply was gradually stopped and the chest physiotherapy phase was started to reverse the pathological reaction. After staying in the hospital for 30 days, he was discharged in good health and turned to his normal life at home. He went back to his favorite pass times and continued to care in his garden and read various books. Uncle Abdullah returned to the hospital shortly after being discharged to thank the doctors in the hospital for their amazing efforts and their dedication.



Success Story:

After suffering from acute respiratory insufficiency, Ahmed Kharoufi is discharged in good health from Sham Specialized Hospital for Children.

Five-year-old Ahmed Kharoufi was referred to the emergency department of the Sham Specialist Children's Hospital with a complaint of symptoms of severe respiratory failure. He had severe respiratory distress, and rib retraction. He was also suffering from severe bronchiolitis. After the child was admitted to the emergency department, the necessary emergency services were performed and he was transferred to the intensive care unit. On the basis of his clinical data, which included signs of severe respiratory failure, it was decided to place the child on a mechanical ventilator. During this period, he received all the required medical treatment services, including x-ray images, laboratory tests, medical and nursing follow-up and continuous examinations. After 5 days, Ahmed's condition started to improve, he was placed in the intensive care unit to follow up on his condition for a further two days. Then he was transferred to the incubator department for continued medical follow-up until full recovery. He was discharged after spending 13 days in the hospital. He is now in good health and his condition is stable, enjoying life as any child deserves to do.







Food Security and Emergency Response Sector

The program works on projects that aim to alleviate human suffering as well as meet community nutritional needs necessary to obtain healthy, sufficient, safe and appropriate foodstuff that meets nutritional values and suits all individuals to enjoy a healthy and active life. In addition to that, the program implements projects to promote economic development in the areas of agriculture and livestock by increasing the production of agricultural crops and animal products to meet the needs of local consumption of food commodities. The program is also concerned with supporting income-generating activities, access to safe and productive work, and rehabilitation of related infrastructure.



Beneficiaries

150.7K

Beneficiaries



Spending

183.6K

USD



People with special needs

11.7K

Beneficiaries



Adults

67.9K

Beneficiaries



Children

82.8K

Beneficiaries

Emergency Response – Rural Aleppo

Al-Sham Humanitarian Foundation has implemented several response projects in the areas of rural Aleppo as a result of the conditions experienced by the displaced families in the camps. During the holy month of Ramadan, through Ramadan campaign, food baskets and sacks of rice were distributed to displaced people in the Al-Bab area, east of Aleppo. In addition to that various other projects were implemented, including the Eid Sacrifice Project, and the Warm Winter Project in response to children who do not have winter clothes, in light of the difficult conditions that displaced families are going through in various camps.



Number of beneficiaries

7.3K



People with special needs

97

Beneficiaries



Adults

3.2K

Beneficiaries



Project area

Aleppo-
Al-Bab



Children

4.1K

Beneficiaries

Emergency Response - Daraa

The project originated in response to the distress calls received from our people in rural Daraa as a result of the siege conditions imposed on them. Here, the Al-Sham Humanitarian Foundation worked in coordination with the Houran Humanitarian Foundation and a number of other Syrian humanitarian institutions for the Daraa Faza'a Campaign. This campaign aimed to distribute ready-to-eat food baskets to the displaced families in the besieged areas of Daraa, in order to secure the most important food needs of these families in light of the sanctions imposed on them, which deprived them of the most basic needs.



Number of beneficiaries

2.9K



People with special needs

255

Beneficiaries



Adults

1.4K

Beneficiaries



Project area

Daraa-
Al-Mozayreeb



Children

1.5K

Beneficiaries

Emergency Response- Idlib

During the year 2021, Al-Sham Humanitarian Foundation implemented several urgent response projects in Idlib Governorate, northwest of Syria. These projects aimed to respond to the most vulnerable families who were unable to secure materials for heating in the winter season. These projects aimed to alleviate some of the sufferings of these families who lived under very harsh winter conditions and secure food commodities, especially during the blessed month of Ramadan, for the most vulnerable families, in order to secure the most essential food needs and alleviate their suffering.



Number of beneficiaries

10.3K



People with special needs

1.3K

Beneficiaries



Adults

4.4K

Beneficiaries



Project area

Idlib governorate



Children

5.9K

Beneficiaries

Qah Bakery

The project worked to enhance the food security of the IDPs and the host community by providing bread to the targeted families to ease their burden, by providing an essential food commodity. The beneficiaries of the project are selected through targeting criteria for the most vulnerable families of the IDPs in the camp areas in northern Syria, so that the project achieves the required feasibility in alleviating suffering for the vulnerable families. The fulfillment is verified by measuring the satisfaction of the beneficiary regarding the project and its outputs. The project covers more than 10 camps for the IDPs in the area, and produces about 3,600 bread bags each weighing 1 kg on a daily basis.



Number of beneficiaries

91.4K



People with special needs

9.6K

Beneficiaries



Adults

40.2K

Beneficiaries



Project area

Idlib - Qah and Salwa camps



Children

51.2K

Beneficiaries

Non-Food Items Projects

The needs of the affected people in Syria multiplied as they searched for an alternative shelter to save their lives and their children's in order to give them a decent life as a result of the continuation of the humanitarian crisis. As a result of the prolongation of the state of emergency and instability, the provision of non-food items support was essential to the population affected by the crisis, and with the increase in displacement cases and their recurrence at a high rate made it even more necessary. Emergency projects work to provide urgent humanitarian aid to enhance the resilience of the Syrian society in order to survive, and to provide support to those affected in times of crises or displacement to enable them to overcome this. This is done by contributing to covering their daily essential needs such as clothing, heating and hygiene materials. The activities of this sector's projects are concentrated in the camps of the IDPs in northern Syria.



Number of
beneficiaries

5.9K



People with
special needs

38

Beneficiaries



Project area

Idlib
governorate



Adults

1.6K

Beneficiaries



Children

4.3K

Beneficiaries



Supporting flood-affected
camps - Idlib

Success Story

Electronic food vouchers secure the basic nutritional needs of beneficiaries, and safeguards the elderly and people with chronic diseases from contact with other people, and thus avoiding infection from the Covid-19 virus.

Uncle Zaki Al-Qadour, 55, was displaced from the southern rural Idlib to the city of Harem, north of Idlib. He has been burdened from the scourge of displacement, being far from home, and the difficulty of providing for his living. Uncle Zaki benefited from electronic food vouchers within the multi-sectoral response project during the Covid-19 pandemic period. This allowed him to obtain his basic needs of various basic foodstuffs, such as vegetables, fruits, fresh meat, and basic items. The project aims to reduce the burden of daily shopping and mixing with people, by disbursing the food voucher on a monthly basis. The project gives full freedom to determine the appropriate time and place to spend it in order to avoid infection from the Covid-19 virus, preserving the dignity of the beneficiary while the project team took all precautionary measures to limit the spread of the virus. The project seeks to reduce the risk of infection of the elderly and those with chronic diseases.

Al-Hajj Abu Muhammad is another beneficiary of the electronic food vouchers within the project, which aims to get the beneficiary to receive the food they need on a monthly basis. The importance of these vouchers, according to what Hajj Abu Muhammad emphasized, lies in the fact that they provide him with the freedom to choose what he needs in terms of food, without the need to have to go to the market daily and mix with people in order to buy daily necessities. These vouchers also preserve the dignity of the beneficiaries, and helps avoid risks of infection from the Coronavirus.





Protection Sector

The program works to provide activities aimed at obtaining the rights of the individual without discrimination, and seeks to mitigate the protection risks that people are exposed to in situations of conflict and disaster. This is done by providing general protection activities, child protection activities, women's protection activities, and awareness raising of the remnants of war. These interventions bridge protection gaps for the most vulnerable groups of children who have direct protection risks, including child labor, in-human jobs, physical violence, psychological distress, neglect, separated and unaccompanied children. It also targets families headed by women and families of orphans to provide a minimum standard of living and reduce the risks of women being exposed to forms of sexual violence, abuse and exploitation. Public protection services focus on people with disabilities, the elderly, and people who have challenges with civil documentation and property.



beneficiaries

31.5K

Beneficiaries



Spending

166.3K

USD



**People with
special needs**

82

Beneficiaries



Adults

22.1K

Beneficiaries



Children

9.4K

Beneficiaries

Al-Mahmoud Home Care Center

The project aims to provide social care and improve the educational level of children. It also aims to strengthen the behavioral and educational aspects for children and their mothers in the care center by building the mothers' professional capacities and enhancing psychological aspects and psychosocial support. The project provided humanitarian protection for families headed by women and prevented them from being exposed to the risks of exploitation and human abuse, and worked to reduce child labor by linking the benefits of the services of the home with children that returned to school. This contributed to improving the situation of refugees in Turkey and reintegrating them into the society again improving social cohesion.

Protection from Sexual Exploitation and Abuse (PSEA) Project

The project aimed to reduce the risks of sexual exploitation and abuse of all affected population groups (PSEA) in north-west Syria, including women, men, girls and boys, IDPs, returnees and host community members benefiting from humanitarian assistance, through all humanitarian service delivery points. The project evaluates the negative points and practices that face humanitarian workers inside Syria. It also seeks to enhance community awareness about protection from PSEA risks and standardize the complaints mechanism used in the PSEA case reporting process, in addition to building the capacity of humanitarian workers for protection from sexual abuse and exploitation.



Number of beneficiaries

116



Adults

21

Beneficiaries



Project area

Turkey



Children

95

Beneficiaries



Number of beneficiaries

3.2K



People with special needs

22

Beneficiaries



Project area

Idlib -
Al-Janudiyah



Adults

2.7K

Beneficiaries



Children

528

Beneficiaries

Providing humanitarian response and assistance to refugees in Adana Province

The project aimed to cover the basic needs of refugees from the most vulnerable groups within the local communities residing in Adana, including families headed by women, low-income groups, and children involved in child labor, at risk, beggars, homeless or out of school, persons with disabilities, people under psychological pressure, and people who do not have official documents and have not been able to access basic services. The project works to provide awareness-raising sessions on general protection, child protection in particular, in addition to providing legal advice to refugees and providing case management services to the most vulnerable and fragile groups.

Al-Bashaer House for the Care of Refugee Families who have lost breadwinners

The project aimed to provide shelter and adequate housing for refugee families without a breadwinner in Turkey. In addition to that, it aimed to strengthen the behavioral and educational aspects of the children and their mothers in the care home, and help their integration into the Turkish society. The project contributed to the protection and empowerment of refugee families without a breadwinner. It worked to reduce the risks faced by families headed by women, and to protect children who are exposed to child labor, and dangerous employment, by providing shelter and adequate housing for refugee families without an income provider in Turkey and strengthening the behavioral and educational aspects of the children and mothers in the care home.



Number of beneficiaries

3.1K



Adults

2.5K

Beneficiaries



Project area

Adana -
Turkey



Children

627

Beneficiaries



Number of beneficiaries

35



Adults

10

Beneficiaries



Project area

Hatay -
Turkey



Children

25

Beneficiaries

Sawaed Al Khair 4

The project aimed to improve the health and living standards of orphan child, in addition to improving their level of education, and meeting their needs for clothing to protect these children from exploitation or human abuse. The project works to provide financial guarantees for orphaned children to contribute to improving their health and livelihood, and to link the orphan child with educational facilities. This results with the child leaving child labor and prevents them from dropping out of school. The project's interventions contributed to protecting orphans from abuse and exploitation, and helped provide the basic needs of orphans.

Your donations are their hope

The project aimed to ensure the protection of vulnerable orphans through defense interventions in the targeted locations consistent with the minimum standards of safeguarding children within the humanitarian action. The project contributed to addressing the most vulnerable and fragile group in Syria, the orphans. Orphans face many life difficulties, so the project provides monthly financial sponsorship for the period of a year. It also aims to improve the health, livelihood, educational level of the orphan, as this sponsorship provides a focal point to protect orphans from exposure to exploitation and abuse and has a positive impact on returning orphans to school by linking the aforementioned sponsorship to education and to the protection from children labor.



Number of
beneficiaries

322



Project area

Idlib governorate
and rural Aleppo



Children

322

Beneficiaries



Number of
beneficiaries

91



Project area

Idlib
governorate



Children

91

Beneficiaries

Child Protection Risk Mitigation Project

The project aimed to mitigate the risk posed on displaced children and children of the hosting community in the north-west of Syria in conformity with the minimum standards of protecting children through expanding the provided services in the protection center under Al-Sham Humanitarian Foundation in Al-Janudiyah and the surrounding areas. The project worked on raising awareness of local communities about safeguarding children through mobile protection teams, mitigating direct risks, and building employees' capacity through providing case management services.



Number of beneficiaries

24.5K



People with special needs

60

Beneficiaries



Adults

16.8K

Beneficiaries



Project area

Idlib -
Al-Janudiyah



Children

7.7K

Beneficiaries



Success story

After her long-term therapy in the AHF's Children's Safeguard Center in Al-Janudiyah, Lilas improved remarkably in terms of health, psychological, and social aspects.



Lilas is a child who suffered from gross negligence due to poor capabilities and the circumstances she lived in. The situation presented a lot of protection risks including motor disability complications, poor social networking, and deterioration of her health. Her case was identified during the rounds of awareness groups in Al-Janudiyah's protection center. Later, the case management group interfered, and she was referred to a neurologist. Subsequently, the physical therapy phase began as she underwent weekly therapy sessions, other medical needs identified themselves and she was provided a wheelchair. Following improvements of the child's situation, Lilas was provided with leg braces to enable her to move. She was also provided with special medical boots, so she could walk independently. In addition, she was included in the appropriate activities to provide her with physiological support. Due to the steady care, the monitoring and the treatments provided to her by competent doctors, Lilas's physiological health, and social status significantly improved, and she started to mix and play with other children.

Success story

After she dropped out the school due to displacement, Safa returns to the school drawing her new dreams and future.



Safa and her family were displaced from Marat Al-Numan city to one of the northern rural camps of Idlib. She lost her father during the war, and she was left with her mother as a breadwinner. She was not able to provide all the family requirements due to difficult living conditions that the family were going through in a new location. Safa dropped out the school for a year, and she continued studying at home with her mother's assistance, as the camp only provided education from the fifth-grade. After the protection group of Al-Sham Humanitarian Foundation spotted the child and her family, the team made a home visit to her house to check the family's status. After filling out the required forms for donations from the Your Generosity is their Hope project to safeguard children, Safa benefited from the project by returning to school to continue studies with her colleagues in the displacement camps, where she was able to excel in her studies again.



Protection activities within a multi-sectoral response project – Idlib





Kareem Fund Microfinance Project - Aleppo Countryside - (Aleppo - Al-Bab)

Early Recovery Sector

The project provides support to the most vulnerable groups and families by contributing to society capacity-building and raising professional competencies. The project also provides vocational training to promote access to livelihoods, and job creation for vulnerable people affected by the conflict. The approach is based on the movement from dependency on assistance to self-reliance. The project also supports new emerging projects by providing microfinance within the scope of promoting self-reliance, establishing workplace culture, providing continuous subjective job opportunities, and providing job opportunities suited to those who have skills, capacity, and willing to work on small projects thus helping to create new jobs, increase income, and rehabilitate the economy and the associated infrastructure.



Beneficiaries

252

Beneficiaries



Spending

134.4K

USD



**People with
special needs**

19

Beneficiaries



Adults

252

Beneficiaries

Kareem Fund Project

A developmental social-economical project based on the microfinance principle. The project aims to support livelihoods by providing opportunities for those who have skills, capabilities, and desire for freelance work. This is made possible by receiving the required finance to accelerate their own activities and promote the activities through the provision of productive interest-free loans. The project provides financial inclusion services and loans up to a value of \$600 in the first stage. The project comprises three stages altogether to form a comprehensive plan to emerge from poverty.



Number of beneficiaries

231



People with special needs

19

Beneficiaries



Project area

Aleppo –
Al-Bab



Adults

231

Beneficiaries

Vocational Training Project in Aal-Mahmoud

The project works on training and empowering mothers and helping them integrate into the labor market in order to secure a livelihood. This is done by evaluating the capabilities of the families living in Al-Dar and delivering vocational training to help them get sufficient empowerment and self-reliance. In addition, following the attendance of the trainings, the project provides the families with a financial grant to pay enabling them to pay rent and supplies required for the work they were trained on during the project period. This aims to merging them into markets, allowing the families to rely on themselves. Also, through a networking and coordinating process with different governmental authorities including the Turkish labor ministry and civil society institutions additional vocational training courses were held to engage in the different activities within the project, and link women in the labor market.



Number of beneficiaries

21



Project area

Adana -
Turkey



Adults

21

Beneficiaries

Success story



Om Mustafa develops her business and increases her income thanks to the Kareem fund:

"I thought I would never work again" thought Om Mustafa before she obtained a loan from the Kareem fund. She lives in Al-Bab in the east of Aleppo and she works in clothing trading. She opened a small store in her house with very little capital. She dreamt to expand her work, but her financial status didn't allow it. Her trading business started to recede until she heard about the Kareem fund for microfinancing, so she applied for a loan. She was approved and after receiving the funds, she bought the necessary clothes, cosmetics, and other required items for the business. She developed her business and increased her income. She also managed to provide a job opportunity for a woman in the store. Om Mustafa seeks to repay the first loan, to obtain the second phase of the loan. Later, she added new line in the store, further improving her income and in turn created a motive to continue working and further develop.

Success story



Abu Khalil was displaced from Aleppo and benefited from the Kareem fund to increase his income and nurture his family.

Haj Abu Khalil was displaced from Aleppo to Al-Bab city in eastern rural Aleppo. He was working in the real estate trade, but he left all his properties when he was displaced. He lost his son due to bombing as well as his car, in addition to an injury he got in the shoulder and his head. He started with a small stand selling firewood in Al-Bab city. Unfortunately, he suffered a loss due to exchanging rate differences and purchasing goods on credit. After hearing about the Kareem fund for microfinancing, he applied for a loan, he was approved and he benefited from the first and second phases of the project. He managed to develop his work in selling firewood and diversify, he opened another stand selling fish, and food commodities from his house. His income improved and he managed to provide daily requirements for his family, and basic needs for his children to ease the bad economic situation and day-life difficulties.

Internal Development

Grants:

The Grants unit had a clear impact during 2021, by improving their working mechanisms with regards to the communication with donors and coordinating with the associated departments via grants procedures, development and implementation. This unit has a significant impact on changing the method of work and responding to donors' requirements. Also, the department prepared and sent out donor satisfaction questionnaires for the year, and the result was an impressive 92%. In addition, the grants department had a significant impact in providing funds for a great number of projects during 2021, on behalf of the organization by coordinating with donors and discussing needs on the ground throughout the year. They worked on producing proposals based on needs, perfecting periodically and finalizing reports to a great standard. Moreover, they ensure that all donor requirements are met in a timely manner, which has an impact on gaining mutual trust with the donor and increasing confidence in the organization and its work.

Human Resources:

With a growth in projects, there is a need to expand the team and with that comes the requirement to manage their data. As a result, a central database was developed which includes data, files, and documents of employees working in the projects and Organization affiliates. Also, developing a matrix that empowers power allocation to access the data to protect it against unauthorized access compatible with international service standards, clients data protection based on GDPR. The technical skills of the organizations employees are developed by training them on new systems after they were programmed into AHF-ERP system by the technical department to ensure they are using systems properly and effectively.

The training program that was used was approved by UNICEF and PSEA as a training program for the employees of the organization. In addition to developing their skills, and their way of dealing with different cases, these trainings aided the staff in skills related to referral methods, and reporting to assure humanitarian work quality between affiliates and beneficiaries.

Information Technology:

Given the urgent and increasing need to activate the digital mechanism that facilitates the different procedures and policies of the organization such as recruitment, monitoring, and evaluation, AHF worked on building the automated system (AHF-ERP system). This system will enable the administrators to monitor the ratios of allocating the employees in the projects and assure their continuous effective sharing within the projects. AHF launched the electronic recruitment system, which provides a comprehensive networking system for the employee cycle. The system automates all the stages of the recruitment process beginning with recruitment advertisement application, needs study, and ending with evaluation, recruitment, and signing the contracts. AHF launched another system that supports a creative mechanism to facilitate the allocation employees between projects in a manner that serves the humanitarian and public interest of the projects above all. In addition, introducing the accreditation and approval mechanism by respective to ensure administrative work quality, and the periodical requirement to monitor the development of the principle and technical skills for the employees. AHF also launched an electronic system allowing employees of the projects to be evaluated using a creative and affordable mechanism.

MEAL and Compliance:

The department aims to monitor, and measure the effectiveness and competence of the operations and the employees to ensure implementing the activities of the projects based on the humanitarian accountability standards to achieve the desired objectives of the projects, and draw the lessons learned. The monitoring and evaluation department worked on interviewing 8,820 beneficiaries (5,340 beneficiaries of the medical and nutrition program and 1,560 beneficiaries from the food security program, 180 beneficiaries for non-food items, and 1,740 beneficiaries from the Safeguarding program) to obtain feedback about implementation quality and employee behavior.

Auditing, Development and Quality:

To ensure the effective application of quality management system of processes, determine non-compliance cases for quality management system requirements, and determine the reasons and methods of handling effectively. The auditing, and development department conducted eight internal audits, including auditing all the departments within the Organization.

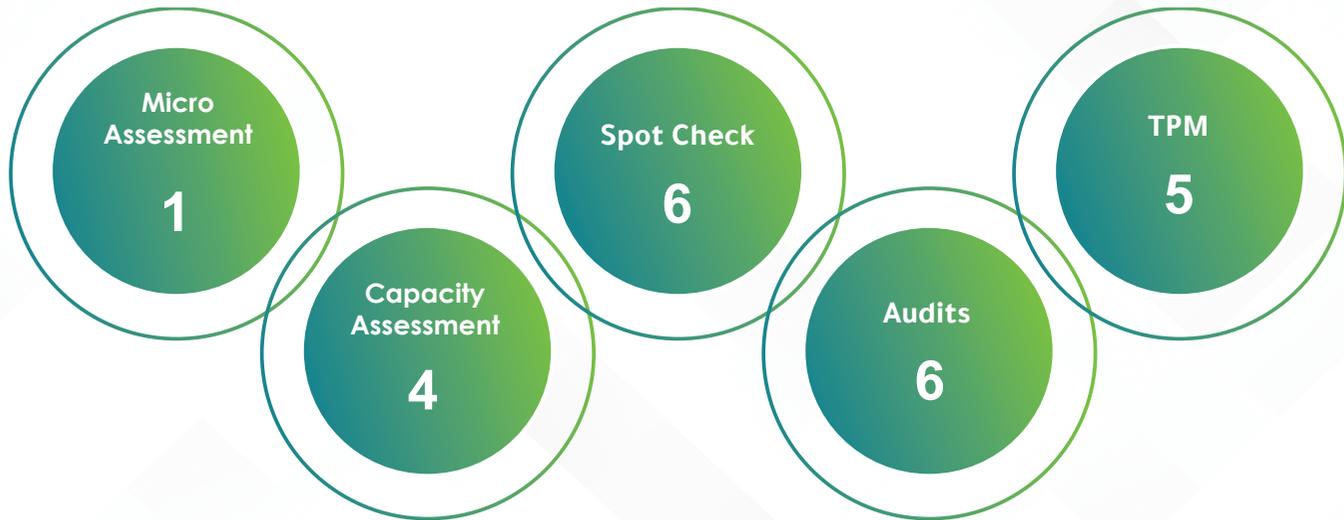
Financial and Legal Affairs:

The finance department aims to achieve the organization's vision and provide the highest standard financial and accounting services in the organization. The department manages work tasks and monitors all the accounting operations in the organization, including the preparation of the annual budget, monitoring calculations and disbursement movements, and preparing the financial project budgets, reports, financial analysis, and other financial aspects. The Finance department seeks to highlight the risk management process related to financial resources by achieving effectiveness and high competent work conforming to the international accounting standards. The organization will continue to:

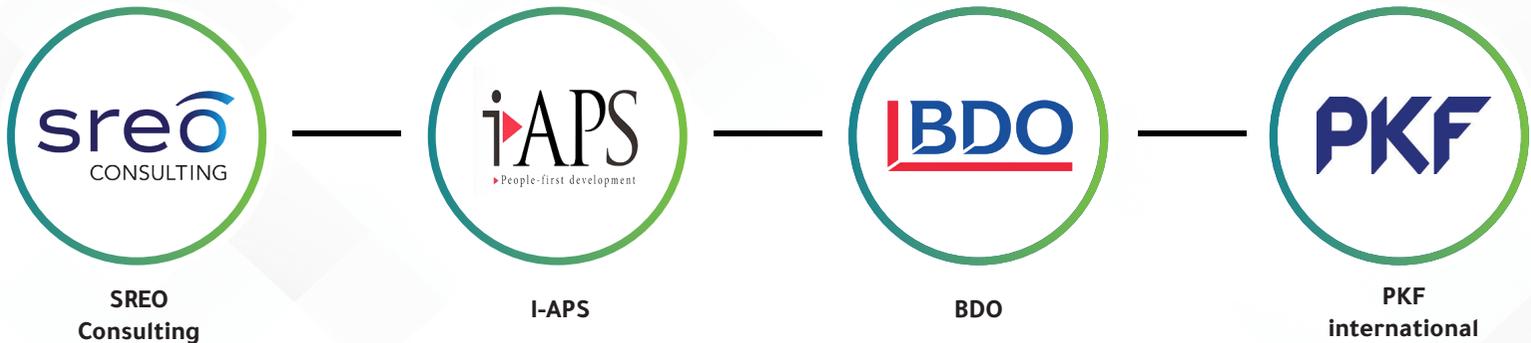
- Developing financial policies and procedures as appropriate with the donors and the financial audit companies to ensure fiscal documentation is accurate.
- Subjecting the organization to independent financial audit processes via one of the major audit companies in the world.
- Advocacy for law compliance and empowerment to raise the legal company status.
- Empowering financial transactions to be carried out in an automated manner to keep the continuity of work under Covid-19 restrictions in order to not affect the humanitarian work and services provided.
- Training the financial team for the sake of advancing their capacities through courses including international certification training courses (CMA).



Financial Audit & Third Party Monitoring



Companies Implemented Audits



Advocacy

Al-Sham Humanitarian Foundation endeavors to amplify the Syrian voice in different local and international events, actively participating in different coordination platforms and calling for justice and commitment to the rights of Syrians, with adherence to the humanitarian international law, and Geneva conventions aiming at safeguarding civilians.

- Al-Sham Humanitarian Foundation participated in many events in 2021 to ensure the continued access of aid cross-border in coordination with other partners, including press releases regarding security council resolution to authorize border entry of the humanitarian aid issued by the SNA.
- Engage as speaker in press conferences regarding the humanitarian status in the south of Syria.
- Signing a press release regarding the worsening and spread of the Covid-19 pandemic.
- Participate in "The Human Race" launched by the United Nations related to the climate crisis.



Humanitarian Coordination

The organization played many coordination roles in several technical and professional groups of the associated sectors and was a representative for Syrian humanitarian organizations to advocate the humanitarian status in northern Syria and achieve a better response during 2021. During 2021, Al-Sham Humanitarian Foundation:

- Represented local organizations in the advisory board of SCHF. Participated in different high-level meetings with several donors and decision-makers, such as FCDO.
- Selected to be a member of the steering group of the Humanitarian Programme Cycle as a representative of national organizations at an international level under the Inter-Agency Standing Committee IASC, led by the humanitarian emergency coordinator of the UN secretary-general.
- Elected as a member of the advisory group, of the partnership groups, under NGO forum.
- Elected as leader of the technical rapid response groups under the nutrition sector.
- Continued to play a significant role in the plan and response to the Covid-19 pandemic, through the Covid-19 workgroup.
- Held several meetings with governmental authorities to coordinate the humanitarian response for displaced people within Turkey in the 3RP plan. Also, the Organization participated in the preparatory planning meeting for 2022.



Memberships

Al-Sham Humanitarian Foundation believes in the importance of networking and coordinating humanitarian work to increase the effectiveness of the humanitarian response. The Organization is a member of different platforms and networks, which has enabled an increase in international and local presence.



SYRIAN NGO ALLIANCE
تحالف المنظمات السورية غير الحكومية

Co-founder of Syrian NGO Alliance.



International
Council of
Voluntary
Agencies

Network ICVA



CSOs
PLATFORM
Civil Society Organizations Forum

CSOs Platform

NGO Forum
NGOs operating in northern Syria

NGO Forum NWS

**PSEA
Network**

PSEA Network



YETİMLERİ KORUMA
FEDERASYONU
اتحاد رعاية الأيتام

Orphans Care Federation

Partners



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İncilipınar Mah - Gazimuhtarpaşa Bulv -
Kepkepzade Park İş Merkez - A Blok - Bina
No:8 -Kat:18 - 5 Nolu Büro --- Şehitkamil/
Gaziantep



Idlib Office

Maarrat Tamasrin - Idlib governorate - Syria

Aleppo Office

Azaz - Sijo - Aleppo governorate - Syria

Bank Account Details

Al-Sham Humanitarian Foundation thanks all partners and donors for their great support and confidence in delivering humanitarian aid to the beneficiaries, without who the organization would not be able to reach the affected people and alleviate their suffering in these difficult times.

Turkish Lira

Bank: ZİRAAT KATILIM
Account Name: İNSANİ ŞAM DERNEĞİ
IBAN: TR01 0000 8768 0009 9000 0020 20

Dollars

Bank: ZİRAAT KATILIM
Account Name: İNSANİ ŞAM DERNEĞİ
IBAN: TR02 0000 8768 0009 9000 0020 90



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